



Inter-Agency  
Information and  
Analysis Unit

# IAU Progress Report 2010





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## Organization

The Inter-Agency Information and Analysis Unit (IAU) is an integral part of the Office of the Resident Coordinator/ Humanitarian Coordinator for Iraq. It was established in 2008 to provide support in evidence-based programming and advocacy in-line with the needs and priorities of the Government and the people of Iraq.

The IAU's main role is to provide support to the UNCT, UNAMI, UNDAF Priority Working Groups (PWGs) and NGOs by conducting analysis of key humanitarian and development issues in Iraq and facilitating collaborative information provision and management while respecting the leadership vested in the mandates and specializations of UN and partner agencies.

The inter-agency unit is supported by core information management and analytical staff based throughout Iraq and in Amman, Jordan, and is financed by UNDP, OCHA, UNFPA and UNAMI. The IAU is supported by a group of technical expert analysts from fifteen UN Agencies and NGOs: FAO, ILO, IMMAP, IOM, MercyCorps, OCHA, UNESCO, UNFPA, UN-HABITAT, UNHCR, UNIDO, UNDP, UNICEF, WFP and WHO.

**IAU Steering Committee:** During the Iraq UNCT retreat in February 2010, it was decided to create a Steering Committee (SC) for IAU to provide strategic direction, guidance and priorities for the IAU and mobilize capacity and resources for the IAU to address the priorities identified.

The SC is chaired by the DSRSG/RC/HC and comprises seven UNCT representatives (UNICEF, UNDP, UNFPA, WFP, UNESCO, WHO and OCHA). The IAU Steering Committee met 3 times during 2010. Decisions were made on the following issues:

- » Endorsement of IAU TORs
- » Endorsement of the 2010-2011 Workplan
- » Approval of the IAU budget for 2011
- » Agreement on cost-sharing agreement whereby agencies contribute to meeting unmet operational costs.

**IAU Analysts:** The IAU analysts convene regular meetings to discuss information and analysis sharing and coordination and meetings of technical working groups to discuss specific issues. The analysts met 6 times during 2010. Issues discussed included:

- » Revised IAU TORs and IAU workplan
- » Iraq Knowledge Network as part of the Socio-Economic Monitoring System
- » Vulnerability / Poverty Analysis
- » Assessment Capacities (ACAPS)
- » SPSS training
- » USMI-UN Joint Data Sharing Working Group, Update & Presentation
- » DIBs Mapping
- » Upcoming factsheets
- » 3W database and 3W report
- » Dissemination of Basic Services Database
- » Inter-Agency Knowledge Fair, Turin
- » Mapping Urbanization

2 Technical Committees worked during 2010 on specific IAU projects. These included:

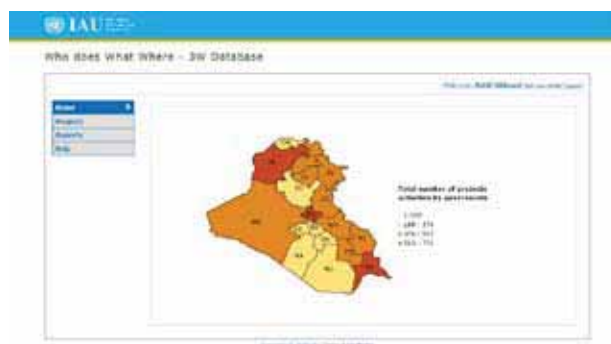
**-Technical Committee on Iraq Knowledge Network (IKN):** IAU and Central Office for Statistics (CSO) co-chaired the Technical Committee. IAU analysts from UNFPA, UNICEF, UNESCO, WFP, WHO, Mercy Corps, UNODC and UNDP contributed to the IKN by providing technical guidance and inputs on the formulation of the IKN questionnaire and tabulation report.

**-Technical Committee on Poverty Measurement:** IAU analysts from UNFPA, UNICEF, WFP, IOM, WHO and UNDP formed the Technical Committee on Poverty Measurement which led to a meeting on poverty measurement with the World Bank, the Oxford Poverty & Human Development Initiative (OPHI) and the Government of Iraq (GOI). The Technical Committee aims to assess methodologies to measure poverty in Iraq.



### 3W - OCHA

Launched in February 2008, the Who Does What Where (3W) database is a secure application showing what UN agencies, NGOs, and other organizations are doing in Iraq and where they are doing it. This information helps to coordinate efforts to respond to the needs of Iraq by identifying gaps and avoiding duplication of activities. The IAU worked with the UN agencies and NGOs to update information in the database. The resultant report will be released in early 2011. The IAU also released 3W information to support the Integrated DIBS and Water Task Force. Participating users can view their 3W information and generate charts, graphs and maps through the online 3W site: <http://3w.iauiraq.org/>. Non-affiliated members can browse limited 3W information via the Iraq Information Portal: [www.iauiraq.org/gp/default.asp](http://www.iauiraq.org/gp/default.asp).



» 3W

### Ushahidi - OCHA

The IAU sponsored graduate students from Columbia University's School of International and Public Affairs to review web-based and interactive technologies. As a result of their information needs survey and interviews, the Columbia team recommended implementing Ushahidi software for collecting crowd-sourced information on Iraq. The IAU in coordination with OCHA launched pilot Ushahidi software for tracking violence and protection during the March 2010 elections. After conducting a lessons learned and developing training manuals, the IAU is prepared to launch the Ushahidi software for data collection in any up coming emergency.

## Support to Capacity Building in Information Analysis

### Technical Committee on Poverty Measurement - UNDP

The IAU is supporting UNDP's and the Oxford Poverty and Human Development Initiative's (OPHI) attempts to assess methodologies to measure poverty in Iraq. These methodologies include the income-expenditure method from the World Bank, the unsatisfied basic needs method from UNDP and the newly-released multi-dimensional poverty index (MPI) from (OPHI). Two IAU staff and two staff from the Central Office for Statistics (CSO) attended a 10-day training on the application of the MPI and applying the tool to Iraqi data.

The Technical Committee on Poverty Measurement comprising UN agencies, IAU, World Bank, CSO and OPHI produced a report on multidimensional poverty measurement in the Iraqi context. A presentation of the findings was made to UNDP in December and the findings will be presented to the Government of Iraq and the UN Country Team in early 2011.



» Technical Committee on Poverty Measurement

### Iraq Knowledge Network (IKN) - WFP, UNDP, UNFPA

The IAU is participating in the Technical Committee (GoI, IAU, UNFPA, WFP, UNDP, UNODC, Mercy Corps, WHO, UNESCO and UNICEF) to provide technical and coordination support to CSO and Kurdistan Regional Statistical Office (KRSO) for the IKN survey. The IKN is part of a more comprehensive socio-economic monitoring system by the government with the support of the UN. The first round of the survey will collect basic information on the labour force, social capital and access to and satisfaction with basic social services, poverty, food insecurity and attitudes on governance.

The survey will be statistically representative at the district level with a sample size of approximately 30,000 households. In June, a training of trainers took place to train 16 members from CSO/KRSO who will supervise and train the field staff collecting the data. Also, refresher training took place in November 2011. The first wave of data collection will start on 02 January 2001 and expected to be completed on 27 January 2011. A form and manual to guide supervisors to implement quality control procedures during the data collection were developed. A data entry programme was developed. Data entry and analysis will be conducted by the Government of Iraq (GoI) with support from the UN. A dissemination plan for the outputs of the IKN data is being developed.

### Statistics Package for Social Sciences (SPSS) Training - UNCT

Following requests from UN Agencies, NGOs and the Government of Iraq, the IAU has conducted 1-day training

workshop on (SPSS) in Baghdad in September and 2- day training workshops in Amman in October. The trainings were available to UN agencies, NGOs and GOI. A separate training session was also held for IAU staff in Amman. The training aimed to familiarize participants with the software on how to conduct basic data analysis. The success of the trainings has led to further requests from ministries. The IAU and UNFPA are currently exploring partnering with Iraqi academia for future trainings.

## Publications and Support to Advocacy

### *Governorate profiles*

The IAU launched in December 2010 the new online version of the governorates profiles which provide basic information and analysis on each of the 18 governorates of Iraq including humanitarian, development, social, economic, MDGs and 3W indicators. The profiles are available on the IAU website and can be downloaded at <http://www.iauiraq.org/analysis.asp>

### *Booklets*

The IAU has supported the Resident Coordinator's Office (RCO) and the UN Country Team (UNCT) in producing two booklets on Iraq's development and UN response:

#### i) The Millennium Development Goals Booklet

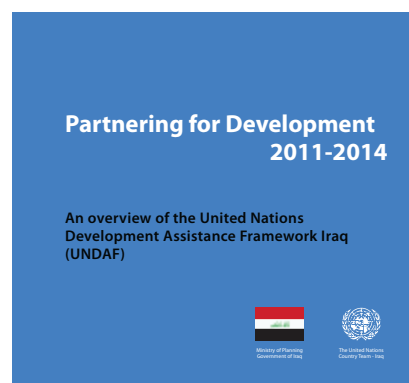
The IAU provided analysis, maps, and graphics for a booklet on the Millennium Development Goals (MDGs) in Iraq published in August. The analysis covers key indicators on education, health, gender equality and environmental sustainability and shows that, while some indicators have improved, Iraq's progress towards achieving the MDGs by 2015 remains a challenge. The booklet is available in English and Arabic at <http://www.iauiraq.org/mdgs.asp>



» The Millennium Development Goals Booklet

#### ii) United Nations Assistance Development Framework Booklet

The IAU supported the RCO and UNCT in the production of the UNDAF booklet through providing text, maps and graphs. The booklet includes an overview of the development challenges, the key development priorities and planned UN responses financial requirements and partnerships for implementation for the 2011-2014 UN Development Assistance Frameworks. The booklet is available in English and Arabic at: <http://www.iauiraq.org/cca-undaf.asp>



» United Nations Assistance Development Framework Booklet

### *Factsheets*

In collaboration with UN agencies, the IAU produced factsheets on key advocacy issues:

- » **Education:** provides an overview of the importance of and current situation regarding education in Iraq, emphasizing the importance of improved education levels for boosting Iraq's efforts to meet all the MDG targets by 2015. It describes the UN's role and interventions at all levels to improve education, school environment and supplies, quality of teaching and literacy levels. It was produced in April 2010 in collaboration with UNESCO and UNICEF to mark the beginning of World Education Week
- » **Electricity:** following publicity on electricity shortages, the IAU collaborated with UNDP to produce a factsheet summarizing the situation of electricity in Iraq and UN and government response. The factsheet was published in August
- » **Youth:** provides an overview on the situation of youth in Iraq, including challenges, education, employment, sports and arts activities, social and political participation and UN response. It was produced in collaboration with UNFPA on World Youth Day, 12 August, which marked the beginning of the International Year of Youth
- » **World Humanitarian Day:** provides data, graphs, maps and analysis on key humanitarian issues and challenges faced by humanitarian aid workers in Iraq. It was produced in collaboration with OCHA for World Humanitarian Day on 19 August
- » **Literacy:** summarizes the situation of literacy in Iraq including facts and figures, the impact of literacy on the MDGs, challenges to achieving universal literacy and the Government of Iraq and UN response. It was produced in collaboration with UNESCO for World Literacy Day, 11 September



- » **Food:** provides information on hunger and poverty in Iraq, the nature and geographical distribution of vulnerability and food deprivation throughout the country, a brief overview of the current situation of the agricultural sector and UN and government response. It was produced in collaboration with FAO and WFP to mark World Food Day on 16 October
- » **Water:** provides data, graphs, maps and analysis on key water issues including quantity and quality of water, competition over resources, drought, the marshlands and UN and government response. It was produced in collaboration with Integrated Water Task Force in October 2010.
- » **Violence Against Women:** highlights facts and figures on types of violence, experience of domestic violence and attitudes towards gender equality and violence among women and men. It was published in collaboration with the Gender Task Force to mark the start of the Sixteen Days Campaign to End Violence Against Women on 28 November

The factsheets can be accessed at the following link:  
<http://www.iauiraq.org/analysis.asp>

### *Presentations*

The IAU has developed several presentations in support of advocacy and analytical processes conducted by the UN and other actors:

- » **Multi-Dimensional Poverty Index Presentation** (December 2010): A preliminary presentation was made to UNDP on the main findings of the Poverty Measurement Technical Committee.
- » **Presentation of Basic Services Database** (November 2010): presentation delivered to the Public Sector Modernization (PSM) team and to IAU Analysts on the basic services database and the three analysis websites, where users can do basic analysis of the data collected.
- » **Inter-Agency Knowledge Fair Presentation** (November 2010): presentation on the IAU, its activities, strengths, weaknesses and lessons learned, delivered at Inter-Agency Knowledge Fair on "UN Effectiveness in Knowledge Sharing" in Turin, Italy.
- » **Partnering for Development and Humanitarian Response Presentation** (October 2010): presentation on Iraq's progress towards the MDGs, remaining development and humanitarian challenges and UN responses during the cycle of the 2011-2014 UN Development Assistance Framework, prepared for the DSRSG's visit to New York and Washington, D.C.
- » **Ushahidi Presentation** (September 2010): presentation delivered to UNAMI SSI and NGO partners for the Saving Lives Together (SLT) initiative. The presentation summarized the features and potential uses of the Ushahidi software and highlighted key issues to consider when launching a web-based security monitoring system.
- » **Geographic Information Systems (GIS) Data Presentation** (August 2010): presentation on geographical data received through the United States Mission in Iraq (USMI-UN) Joint Data Sharing Working Group, IAU projects and products, GIS services and use of satellite data in environmental/land use analysis, delivered to UN agencies, IAU analysts, Sectors, UNAMI Political, NGOs, NCCI and the IAU Steering Committee



» Factsheets



» Partnering for Development and Humanitarian Response Presentation



- » **Vulnerability Presentation** (August 2010): Presentation on poverty analysis indicating preliminary results of the analysis that is being conducted on poverty and living standards, the multidimensional conception of poverty, vulnerability and living standards situation.
- » **Iraq's Transition: Issues and Priorities** (January 2010): used by the IAU and UNAMI to provide an overview of the situation in Iraq to UN agencies, NGOs, academia, media and donors.

### Knowledge Fair

The IAU attended in November 2010 an Inter-Agency Knowledge Fair on "UN Effectiveness in Knowledge Sharing" in Turin, Italy which was organized by UN Development Operations Coordination Office and supported by the UN System Staff College. The Fair aimed to draw on the expertise available at all levels across UN system to identify lessons learnt and good practices for more effective Knowledge Management and Knowledge Sharing. A report of the Knowledge Fair was circulated to the UNCT in November.

The IAU raised great interest as a good practice example and discussions revolved around how it could be replicated, particularly in other "One UN" countries.



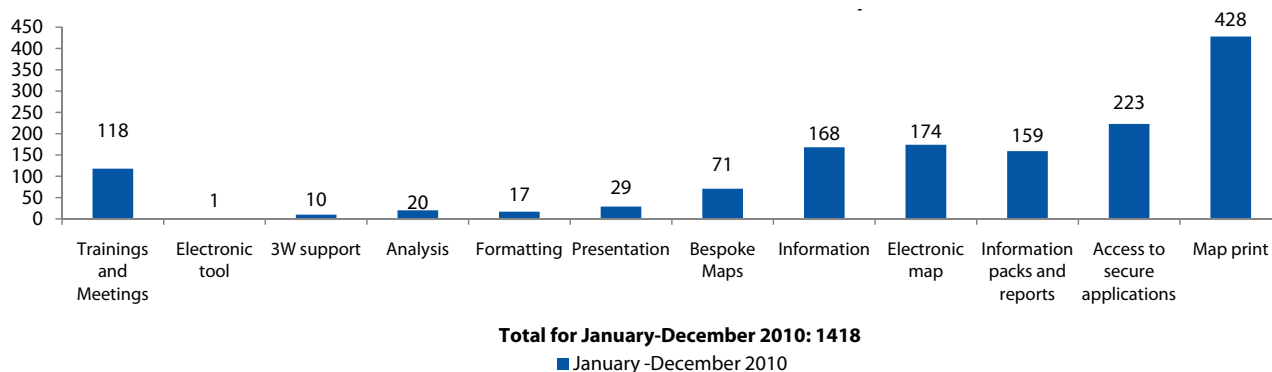
» Knowledge Fair

## Information Coordination and Support to UNCT

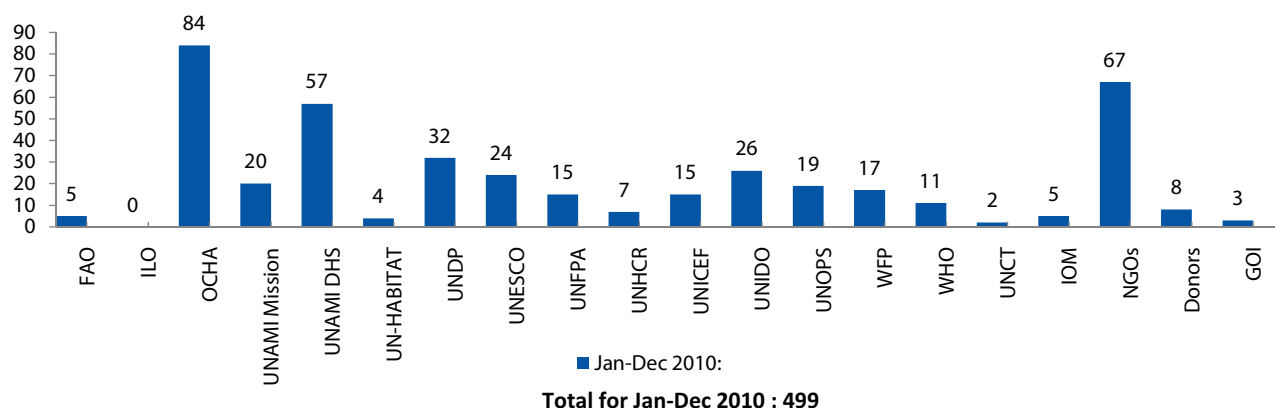
### Responding to Information and Product Requests

During 2010 the IAU fulfilled 499 requests, distributing 1418 products including 602 maps and 223 access details for secured applications. 71 maps were developed on a bespoke basis to the requesting organization.

Total Number of Products Distributed or Developed



Number of Fulfilled Service Requests



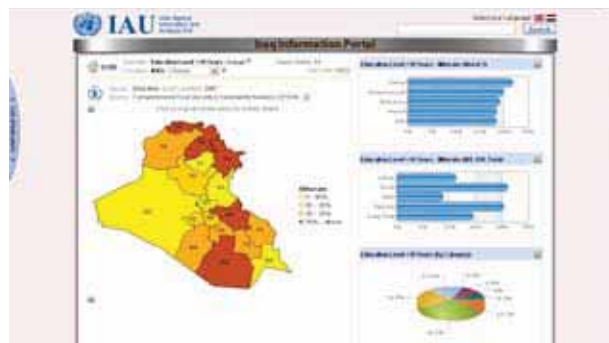
The IAU has seen an increase of total product requests from 453 in 2009 to 499 in 2010, which constitutes almost a 10% increase. Specifically, requests for electronic maps increased by two-thirds from 58 to 174, information requests increased from 66 in 2009 to 168 in 2010 and the demand for IAU analyses increased by 40%.

### *Iraq Information Portal*

The IAU has developed an online Information Portal to make available the Unit's wealth of data disaggregated by geography and gender in an easy-access visual format. The portal uses the latest software technology to generate maps and charts for each indicator and provides a brief overview of the key issues facing each governorate. The latest version of the portal includes:

- » Real time updating as new information becomes available
- » Additional pages on sectors including cross-cutting issues, MDGs, youth and 3W

The information portal is available at: [www.iauiraq.org/gp/default.asp](http://www.iauiraq.org/gp/default.asp)



» Iraq Information Portal

### *Mapping and Geo-processing*

In addition to mapping undertaken in support of analytical processes, the IAU has completed several other mapping and geo-processing initiatives, including:

- » **Technical Support to the Electoral Committee (UNAMI) to validate and Map Voting Registration Centres (VCRs):** Analysis: Overlaying the VCRs with District information and categorize the VCRs (matching, un matching, out of bound) in order to facilitate the validation process. Maps: 18 Governorate reference maps showing the location of the voting registration centres.
- » **UN Presence:** shows the UN's footprint in Iraq, including numbers of staff by contract type distributed to UN agencies
- » **Iraq reference map:** including Governorate maps, Governorate capital maps
- » **Basic Services Mapping:** Maps on education, health facilities and water were produced for the KRG area using the basic services data collected by OCHA/IAU IMO and IFs.
- » **IAU Website Map Centre:** Including over 150 maps searchable by theme, date, sectors and key word.



» Mapping and Geo-processing

### *IAU Website*

In August, the IAU launched its new website, [www.iauiraq.org](http://www.iauiraq.org)

The new website offers users improved access to a wide range of information, analysis and photos. The new features include:

- » Enhanced search functions, allowing users to easily access information by sector, year and source
- » New Iraq Information Portal which provides the latest indicators on Iraq's 18 governorates, with pre-made maps and graphs going down to the district level
- » Latest factsheets and publications on Iraq from UNAMI, the UN Country Team, the Government of Iraq and non-governmental organisations
- » Map Centre offering thematic maps in the new web catalogue



» IAU Website

- » Links to a number of technical databases like the IAU Info, the Who Does What Where database (3Ws) and Emergency Info
- » Photo gallery showing photos on the UN activities across all sectors

### UNCT Website

The IAU worked with the RCO to design the UN Country Team in Iraq (UNCT) Website which was launched in November 2010. It is available at [www.iq.one.un.org](http://www.iq.one.un.org). The website provides at present information on the 16 UN agencies working in the country and aims to serve as a platform to share news and updates and raise awareness with partners including the Government of Iraq, the civil society, the media, academia and the donor community.



» UNCT Website

### Support to CCA UNDAF design - Resident Coordinator Office

The IAU has supported the UNCT in the preparation of the Common Country Assessment (CCA) and the United Nations Development Assistance Framework (UNDAF) for Iraq which was launched in Baghdad on 11 May 2010. The IAU worked on the design and publication of the CCA and UNDAF documents in English, Arabic and Kurdish. The CCA and UNDAF documents are available at: <http://www.iauiraq.org/cca-undaf.asp> and [www.iq.one.un.org](http://www.iq.one.un.org).



» Common Country Assessment and UN Development Assistance Framework

### Information exchange and coordination - UNAMI-Security Information Analysis Unit

The IAU and the UNAMI Security Information Analysis Unit (SIAU) agreed on increased exchange of data and information. The aim of closer cooperation is to provide the IAU and SIAU with enhanced access to information that allows for a more comprehensive assessment of the inter-linkages between security developments, and humanitarian and development issues in Iraq.

### Conflict-related Development Analysis - UNDP

The IAU is supporting UNDP in the implementation of a Conflict-related Development Analysis in the DIBS. The aim of the analysis is to provide stakeholders with a better understanding of the relationship of local needs and conflict drivers, and to increase awareness on programme gaps. The IAU, working together with UNDP's Iraq country office and the Bureau for Crisis Prevention and Recovery, will support the project through coordination, information management and analysis.

## Annex A: Information Shared with IAU in 2010

Implementing organization(s)	Description of data	Date of data collection
OCHA	Basic Services Data (indicators on WATSAN, Education and Health services in Iraq)	2010
OCHA	Stocktaking for emergency preparedness	2010
UNCT	UNCT presence in Iraq	2010
IOM	Monthly returns for IDPs/Refugees monitor	2010
UNHCR	Shelter Plan Phase 1	2010
UNAMI (Electoral Support Team)	Voting Registration Centres locations	2010
UNFPA/COSIT/KRSO/MOYS	Iraq National Youth Survey	2009
Canada-Iraq Marchlands Initiative	Raw Data on the Marshlands	2009

## Annex B: Products Distributed by UN agency, selected NGOs and Other Actors in 2010

Products distributed by organisation	Total	Bespoke maps	Electronic map	Map print	3W support	Presentation	Electronic tool	Information	Information packs and reports	Access to secure applications	Total requests fulfilled	Formatting	Other	Total products
FAO	5	1	0	1	0	0	0	1	0	4	0	0	0	7
ILO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCHA	84	17	23	42	0	1	0	13	2	49	4	6	13	170
UNAMI Mission	20	23	23	20	0	3	0	4	2	5	0	0	1	81
UNAMI DHS	57	16	16	30	4	4	1	19	15	4	4	6	18	137
UN-HABITAT	4	0	10	13	0	0	0	1	0	0	1	0	0	25
UNDP	32	2	26	34	0	5	0	2	62	18	4	1	4	158
UNESCO	24	0	17	22	0	1	0	14	21	3	0	0	8	86
UNFPA	15	0	0	0	0	0	0	11	20	8	2	1	5	47
UNHCR	7	0	0	5	0	0	0	1	8	7	0	0	0	21
UNICEF	15	0	0	0	2	1	0	3	0	21	1	0	4	32
UNIDO	26	3	21	14	0	0	0	7	3	15	0	0	3	66
UNOPS	19	1	2	35	1	0	0	1	0	19	0	0	3	62
WFP	17	0	14	3	0	1	0	4	2	10	0	2	3	39
WHO	11	0	3	0	0	1	0	5	0	4	0	0	6	19
UNCT	2	0	0	0	0	1	0	0	0	0	0	0	2	3
IOM	5	0	0	0	0	0	0	3	0	0	0	0	4	7
Other NGOs and ICRC	67	2	12	104	0	1	0	13	9	18	0	0	6	165
Donors	8	0	0	24	0	0	0	1	3	0	0	0	0	28
GOI	3	0	0	0	0	0	0	9	0	0	3	0	3	15
Other	78	6	7	81	3	10	0	56	12	38	1	1	35	250
Total	499	71	174	428	10	29	1	168	159	223	20	17	118	1418