

Code of Conduct

Mercy Hands for Humanitarian Aid (MH) is a non-governmental organization and as such, follows the 2010 Code of Conduct for NGOs in Disaster Relief (see video on YouTube in Arabic or English).

As MH supplier, you should commit to follow these principles of good conduct and behaviour throughout the duration of your work with MH (which include but are not limited to):

- Work with honesty, integrity, respect, tolerance, equality, mutual understanding, support and acceptance
- Prioritize the security and safety of MH staff and beneficiaries
- Do not discriminate against any individual, regardless of gender, race, religion, or culture
- Abide by Iraqi and local laws at all times
- Do not use narcotics or alcohol during working hours
- Respect confidentiality of staff and beneficiaries, and do not disclose sensitive information
- Refrain from bullying, aggressive language, and spreading rumors
- Refrain from violence and threats of violence
- Respectfully express opinions, disagreements, and grievances
- Respect MH property
- Report any and refrain from sexual, physical, or verbal abuse and/or harassment
- Refuse to give or receive bribes
- Report any and refrain from fraudulent activity, theft, or misuse of MH assets

I, _____ , commit to follow the principles of this Code of Conduct throughout my involvement with MH. I understand that transgressions will be addressed and may result in the termination of my contract and blacklisting the company.

Name of Supplier: _____

Date: _____

Signature and Stamp: _____