

## INSTRUCTIONS

### MOBILE PHONE PREPAID CREDITS TENDER

Please read carefully through those points they are essential to your offer being considered for this tender.

### Tender Bid Submission

1. Your proposal/bid should be prepared in **English** (all supporting documents should also be in **English** or translated to **English**)
2. Please fill in the Request for quotation (**RFQ**) with the required information. "No field should be left empty". Submit the RFQ on your own company letterhead.
3. Stamp and sign each page of the filled RFQ and all the documents received
4. **Title/subject of the email must be:**

### Mobile Phone Prepaid Credits Tender

5. Please scan and submit your bid and documentation listed below and **any other relevant documents** ELECTRONICALLY **in two or more separate emails** to the following email address:

[spitender@samaritan.org](mailto:spitender@samaritan.org)

#### Financial Offer – EMAIL#1

- Total cost for all aspects of the RFQ (use provided form **RFQ Request for quotation**).
- Provide **both** the electronic (MS Excel) version of the completed document as well as a PDF version containing the signature/stamp of the company on each page.

#### Technical Offer – EMAIL #2 (this you can send in multiple emails depending on the size of the files).

- CV of the Company.
- Company Experience Record (use provided form **Annex 1- Company Experience**)
- List of References (use provided form **Annex 2 - References**)
- Valid Registration
- Latest Tax Clearance

Note: Your Email MUST be **LESS than 16MB**, kindly send the attachments in a ZIP file OR it may be necessary to send more than one email, the size limit of the attachments (including the email) should be **LESS than 16MB**. If you have more than one (1) email, please number each email appropriately (Example: 1/3, 2/3, 3/3, etc.).

Please after submitting the information check your inbox and junk box/spam box to ensure that you have not received a **delivery error message due to the big attachment's size.**

To be considered for this tender, the bidder must submit all documents requested and use the annexes provided. Bidder may provide supplemental information to expand or clarify the listed items.

Incomplete packages may not be taken into consideration.

**Closing Date: 11:59 p.m. Iraq Local Time on 19 – Nov – 2022**

**Note: Bids sent after 19 - Nov, 2022, will NOT be considered and will be immediately and automatically rejected.**

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### **WE PRACTICE PROCUREMENT WITH INTEGRITY**

The integrity of the Public Tender procurement process is of the utmost importance. Unethical procurement conduct will not be tolerated and will result in immediate dismissal from the Public Tender procurement process. All bids are received directly by the Tender committee. It is not possible to influence the decision or outcome of the Tender. Submit your best value proposal for the first and only time. No Samaritan's Purse employee will solicit you outside of this tender. REPORT ALL UNETHICAL BEHAVIOR, FOR CONFIDENTIALITY REPORT TO THE Samaritan's Purse HOTLINE @ 0750 863 6742

If you, the supplier, suspect fraud from an SP employee, are asked to commit fraud or witness an SP employee act in a deceitful way, please notify Samaritan's Purse leadership by calling our confidential hotline where Arabic and Kurdish speakers are ready to receive your call. Please call: 0750 863 6742