

Request for Proposals for
Hotel Services - Erbil



January 29th, 2024

Dear Sir/Madam,

You are invited to submit a proposal for iMMAP Inc. with the requirements mentioned herein. The purpose of this request for proposal (RFP) is to identify suitable provider(s) for provision of hotel services for iMMAP Inc. in Erbil, Iraq.

iMMAP Inc is an international non-governmental organization (INGO) that provides targeted Information Management (IM) support to partners responding to complex humanitarian and development challenges. For more than 17 years, iMMAP Inc. has promoted measurable change in people's lives through the core philosophy that better data leads to better decisions, which ultimately lead to better outcomes. iMMAP Inc's expertise in data collection, analysis and presentation has revolutionized the decision-making process for diverse, multi-sectoral partners who seek enhanced coordination and sustainable solutions through information management. iMMAP Inc. is home to a robust and dynamic team of recognized experts in social science, software development, statistics, (GIS), performance monitoring and evaluation, technical assistance and capacity development.

We anticipate that the bidder whose proposal suggests the best solution in response to the requirements set forth in this RFP will be selected by February 22nd, 2024. We will notify all bidders whether they are rejected or unsuccessful although responsive.

We thank you for your effort, and interest in iMMAP Inc. in advance.

INTRODUCTION

1 Background

iMMAP Inc. supports humanitarian actors to solve operational and strategic challenges. Our pioneering approach facilitates informed and effective emergency preparedness, humanitarian response, and development aid activities by enabling evidence-based decision-making for UN agencies, humanitarian cluster/sector leads, NGOs, and government operations.

1.1 Scope of Services

iMMAP Inc. invites bidders to provide hotel services for iMMAP Inc. in Erbil, Iraq.

2. Contract

Framework Agreement from March 1st, 2024 – February 28th, 2026

A Framework Agreement is not binding iMMAP Inc. to process any Purchase Orders. iMMAP Inc. reserves the right to award a FWA to one supplier or multiple suppliers.

3. Proposal Submission Process and Timeline

Issuance of this RFP in no way constitutes a commitment by iMMAP Inc. to award a contract. iMMAP Inc. reserves the right to accept or reject, in whole or part, all proposals submitted and/or cancel this announcement.

4. RFP Coordinator

Ahmed Mahdi, iMMAP Inc. Logistics Coordinator (amahdi@immap.org).

Written questions must be directed, via email, to amahdi@immap.org.

5. Proposer Inquiries

iMMAP Inc. will consider written proposer inquiries regarding RFP requirements or Scope of Services before the date specified in the Calendar of Events. iMMAP Inc. reserves the right to modify the RFP should a change be identified that is in the best interest of iMMAP Inc.

To be considered, written inquiries and requests for clarification of the content of this RFP must be received via e-mail at amahdi@immap.org on or before **February 6th, 2024**, as specified in the Calendar of Events. Any and all questions directed to the RFP Coordinator will be deemed to require an official response. Official responses to each of the questions presented by the proposers will be sent via email to all proposers by the date specified in the calendar of events.

Only **the RFP Coordinator** has the authority to officially respond to a proposer's questions on behalf of iMMAP Inc. Any communications from any other individuals are not binding to iMMAP Inc.

6. Calendar of Events

<u>Event</u>	<u>Date</u>
Release RFP	January 29, 2024
Deadline for receiving proposer inquiries	February 6, 2024
Responses to proposer inquiries due	February 7, 2024
Proposal submission deadline	February 11, 2024
Announce award of "Successful Proposer"	February 22, 2024
Contract signature	March 1, 2024

NOTE: iMMAP Inc. reserves the right to amend and/or change this calendar of events/schedule of RFP activities as it deems necessary.

7. Proposal Submission

Proposal must be submitted before the above-mentioned deadline to the following email: amahdi@immap.org.

Any other proposal submission modality will not be considered.

Proposals received after the submission deadline will not be considered.

A proposer may withdraw a proposal that has been submitted at any time up to the date and time the proposal is due. To accomplish this, a written request signed by the authorized representative of the proposer must be submitted to the RFP Coordinator.

8. Proposal Design

1. Proposal Package

Bidder's proposal packages **must** contain the following:

- Annex I – Certification Statement
- Annex II – Technical & Pricing Proposal
- Annex III – Bank Account Information
- Valid Registration license
- Tax Clearance Certificate or Registration ID
- Hotel Profile (To include: Accommodation details, Booking and Reservation information, Facilities and Services, Photos and virtual tours, Local attractions and transportation, etc.)
- Copy of Contracts or award Letters as proof of Previous Experience

2. Cost of preparing proposal

iMMAP Inc. is not liable for any costs incurred by prospective proposers prior to issuance of or entering into a contract with iMMAP Inc. Costs associated with developing the proposal and any other expenses incurred by the proposer in responding to this RFP are entirely the responsibility of the proposer and shall not be reimbursed in any manner by iMMAP Inc.

9. Desirable Qualifications of Proposer

- The service provider must be registered in KRI and/or GOI.
- The service provider should have the ability to perform task completely and without error.

10. Proposal Format

The proposer should submit a proposal as specified in Article – 8.1 which shall include enough information to satisfy evaluators that the proposer has the appropriate experience and qualifications to provide the services as described herein.

11. EVALUATION AND SELECTION

a. Administrative and Mandatory Screening

All proposals will be reviewed to determine compliance with administrative and mandatory requirements as specified in the RFP. Proposals found not to be in compliance will be rejected from further consideration. Risk mitigation procedures should also be provided. iMMAP Inc. takes meeting duty-of-care obligations and compliance with the principles of ‘do no harm’ very seriously.

b. Evaluation and Review

The purpose of the RFP process is to secure the contractor most capable of providing the services specified in this document. Selection of the contractor will be made solely on the basis of the most responsive proposal submitted by a qualified proposer that satisfies all services and products described in this RFP. iMMAP Inc. reserves the right to award a contract based upon initial offers received.

ELIGIBILITY CRITERIA

iMMAP Inc. will only evaluate offers meeting these eligibility criteria marked on a pass or fail basis.

#	Criteria	Marks
1	Adherence to RFP requirements	Pass /Fail
2	Sharing valid registration license	Pass /Fail
3	Sharing tax clearance certificate or registration ID	Pass /Fail
4	The service provider has a bank account in the name of the hotel, hotel managing company, owner, or authorized personnel by the owner	Pass /Fail

5	Bid validity (Bids shall remain valid for at least 90 days)	Pass /Fail
6	Annex I – Certification Statement	Pass /Fail
7	Annex II – Technical & Pricing Proposal	Pass /Fail

Upon passing the first stage of the evaluation (adherence to RFP requirements) the proposer will then advance to the Technical and Financial evaluation.

EVALUATION GRID

The Technical proposal will be evaluated based on the following criteria:

2	Technical Proposal	Marks
A	Valid registration license	Valid: Pass Invalid: Fail (Disqualification)
B	Proposal validity	Proposal valid for 90 days or more: Pass Proposal not valid for 90 days: Fail (Disqualification)
C	Bank account	Sharing details of a valid bank account: Pass NOT Sharing details of a valid bank account: Fail
	Tax Clearance or Registration ID	Valid: Pass Invalid: Fail (Disqualification)
D	Annex I - Certification of Statement	Pass/Fail
	Meeting Technical Requirements and Conditions on Annex II	Pass/Fail
	Hotel profile	Pass/Fail
E	Security Assessment and Clearance (Subject to iMMAP Inc.'s security team visit to the hotel)	Valid: Pass Invalid: Fail (Disqualification)
F	Years of experience with other international organizations, embassies, multinational corporations <u>to provide a copy of contracts or award Letters as proof of previous experience otherwise it the experience will not be considered)</u>	≤ 1 year: 5 points 2-4 years: 15 points ≥ 5 years: 20 points
G	Payment terms iMMAP Inc. prefers monthly payment within 30 days after receiving the invoice	Payment terms meeting iMMAP Inc.'s requirement: 10 points Payment terms NOT meeting iMMAP Inc.'s requirement: 0
H	Means of Payment	Cheque or bank transfer: 10 Cash: 0
	TOTAL	40

The financial proposal will be evaluated based on the following criteria:

3	Financial Proposal	Marks
A	Overall price offered Prices must be offered in IQD	(Lowest priced offer / Price of the offer being reviewed) x 60
	TOTAL	60

12. Announcement of Contractor

The RFP Coordinator will notify the successful proposer and proceed to negotiate terms for the final agreement. Unsuccessful proposers will be notified by email accordingly.