



Implemented by

giz Deutsche Gesellschaft
für Internationale
Zusammenarbeit (GIZ) GmbH

Call for Letter of Expression of Interest

Capacity Building Package for the Ministry of Finance Iraqi Custom Authority

Strengthening Public Finance and Financial Markets (FFM II) in Iraq

1. Project Background

The Country Context After nearly two decades of conflict and instability, Iraq's security situation has improved, yet the economy remains fragile and heavily dependent on oil, which accounts for approximately 85% of state revenue. To ensure sustainable development and reduce this dependency, the Government of Iraq has set ambitious goals in its "Iraq Vision 2030" to diversify the economy and boost private sector investment. However, private investment is currently hindered by inadequate state framework conditions, bureaucratic hurdles, and a lack of transparency in public administration.

The Institutional Challenge the Ministry of Finance (MoF) is the central actor in managing the state's resources, fiscal policy, and economic reform. However, deep-rooted structural deficits and weak administrative capacities continue to challenge its effectiveness. Transparency International ranks Iraq 140th out of 180 countries in its 2024 Corruption Perceptions Index, highlighting a significant trust gap between the state, investors, and citizens. Furthermore, Iraq faces pressure from the Financial Action Task Force (FATF) regarding its Anti-Money Laundering (AML) and Countering the Financing of Terrorism (CFT) frameworks. To exit the FATF "observation status" and attract international investors, the MoF must urgently increase transparency and modernize its communication channels.

The German Federal Ministry for Economic Cooperation and Development (BMZ) commissioned the project "Strengthening Public Finances and Financial Markets in Iraq II" (FFM II) to address these challenges. The module objective is to improve the state framework conditions for financial investments in Iraq. The project supports the MoF and its subordinate authorities (such as the General Commission for Taxes and the Customs Authority) in three key areas:

Regulatory Reform (Output 1): Creating investment-friendly legal frameworks.

Capacity Development (Output 2): Enhancing the technical and digital competencies of staff.

Organizational Strategy (Output 3): Implementing internal strategies for sector reform and transparency.

2. The objective of this training package:

- To equip the Customs officials with essential skills to navigate the automated system effectively, minimizing operational disruptions and maximizing operational efficiency
- The specialized IT training of the officers will enhance their capacity in modernizing customs operations and helping to improve revenue collection
- The specialized IT training for the customs officers will enhance the capacity of the officer to detect fraud and improve operational security by streamlining procedures of cargo control, transit of goods, and clearance of goods
- Facilitating trade efficiency and competitiveness by substantially reducing transaction time and costs, with improved transparency in customs transactions
- Promoting sustainable development by cutting down on the use of paper, through the use of electronic transactions and documents

The company will be responsible for providing technical expertise to develop training materials, including presentations, exercises, and assessments, to facilitate effective learning of:

- Oracle Database Foundations
- Oracle Database Administration I
- Oracle Database Administration II
- Backup and Recovery
- Performance Management and Tuning
- Oracle High Availability
- Database Security
- Linux Fundamentals
- System administration Red Hat I
- Oracle Linux
- Linux high availability
- Specialist in Security: Linux
- VM administration
- Network fundamental
- SD-WAN technology & concepts
- Cisco Certified Network Associate
- Implementing and Operating Cisco Data Center Core Technologies (DCCOR)
- Fortinet Cybersecurity Awareness
- Peplink Certified Engineer Program (PCE)
- Oracle SQL
- Oracle PL/SQL
- Java Fundamentals
- Java SE 8 Programmer I
- Java SE 8 Programmer II
- Java EE Application Developer
- AW module programming
- Professional Scrum Master
- Professional Scrum Product Owner
- Certified Ethical Hacker
- Information Systems Security

3. The company needs to provide the following:

a. Provision of qualified Trainers:

The company will be responsible for designing and delivering a comprehensive technical training program tailored for up to 15 staff members from the Ministry of Finance (MoF) and Iraqi Customs Authority (ICA). This includes developing high-quality training materials—such as presentations, practical exercises, and assessments—to ensure effective knowledge transfer. A team of 10 qualified trainers will be deployed to deliver approximately 200 training days (6 hours per day), covering a wide range of technical domains.

The program spans key areas including Oracle database management (foundations, administration, performance tuning, high availability, and security), Linux systems (fundamentals, administration, high availability, and security), networking (fundamentals, Cisco technologies, SD-WAN, and data center operations), programming (Java and Oracle SQL/PLSQL), virtualization, and cybersecurity. Additionally, the training incorporates modern project management methodologies, particularly Agile and Scrum practices, including Scrum Master and Product Owner roles.

The overall objective is to strengthen the technical capacity of MoF/ICA staff by providing both theoretical knowledge and hands-on experience across critical IT infrastructure and software development areas, enabling them to effectively manage, secure, and optimize enterprise systems in a sustainable manner.

b. Tools and Equipment

- The above training package often combines theoretical concepts with hands-on exercises and practical examples to provide participants with a comprehensive understanding and its application in real-world scenarios.

Thus, the company needs to provide (own \ rent) all the required educational tools and practical training equipment, such as: (15 Laptops, and 1 Server).

- Training Materials and exercises as well as access\ licenses to the official curriculums and reference guides.

c. Training Venue:

- Training venue on a hotel in Baghdad to host 15 trainees for 200 days.
- The training venue should be equipped with suitable chairs and desks and a touch screen of 85 inches as well as a sound system.

d. Catering and food Management.

The service provider must provide the following catering services:

- Coffee break: estimated quantities: 3000 servings.
- Lunch: estimated quantities: 3000 meals.

4. Letter of Interest should be submitted with the following supporting documents:

- Introduction of the firm/company
- A scanned copy of the license and registration that the company is able to work in Iraq and.
- Bank data with all details from a local bank (Bank Name, Account Holder, IBAN).
- Annual turnover of the last three (3) financial years.
- Structure of the company and number of employees.
- Reference projects for system development or capacity building for ASYCUDA in the Middle East in the last three years.
- Reference projects for designing and delivering long-term (minimum 6-month) capacity building and technical training programs for public authorities.
- Provide the requirements per the attached assessment grid for checking the eligibility of companies.
- Provide a letter directed to GIZ exploring:
 - Your company is interested and will participate in the tender.
 - Full names of owner and representatives, with their signatures' samples.
 - The stamp samples.

Interested companies must submit the above requirements and the full contact details via email to iq_quotation@giz.de with the email subject name

The deadline for submission is

25.04.2026

Before 17:00 PM local time.

Yours sincerely,

Procurement and Contracting Unit

Deutsche Gesellschaft für

Internationale Zusammenarbeit (GIZ) GmbH

E procurement.iraq@giz.de

I www.giz.de