

Evaluation process and methodology	1. Initial Technical Evaluation Pass/Fill approach: Vendor must be passed all the requirements below to be considered for the technical evaluation process:
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MANDATORY REQUIREMENTS	SUPPORTING DOCUMENTS	SCORE
Lead bidder is a legal entity regulated and licensed in Iraq.	A copy of the certificate of incorporation (i.e., company legal registration) or equivalent document verifying legal status is to be provided.	Pass / Fail
Lead bidder must demonstrate experience in MIS or digital system development in the public or Governmental sector.	At least two relevant examples, reference letters and supporting documents.	Pass / Fail
Then Bid shall be evaluated based on technical and financial criteria. The ratio weight between technical and financial criteria is (60:40).		
2. Technical Evaluation: The Bid shall be technically evaluated as below:		
	Technical evaluation Criteria	Max. Points Obtainable
i	Company and organizational profile	15
	Company Background and Presence in Iraq: Evaluation based on the firm's history, establishment, and understanding of the local context. The scores will be calculated as follows: Presence in Iraq = 5 points	5
	Relative Experience: Assessment of past similar projects and the firm's engagement/operations in Iraq or similar context with evidence considering the minimum 3 years requirement. The scores will be calculated as follows: 3-5 years=2 scores; 6 years=3 scores; 7 years=4 scores; +8 years=5 scores	5
	Reputation and Success Track Record: Consideration of the company's reputation, reliability, and success in delivering projects in Iraq. (Evidence provided for successful implementation of similar Projects in Iraq). The company provide evidence supporting this which could include client testimonials, industry reports, media coverage, online reviews, and feedback from stakeholders or partners. The scores will be calculated as follows: One evidence -2 points, two evidence - 3 points and three or more evidence provided - 5 points.	5
ii	Proposed work plan and approach	30
	Compliance with the ToR objectives and proposed system architecture aligned with modular design principles, API-readiness, and security-by-design principles appropriate for a highly sensitive government civil registration system. Bidders shall explain how their	15

	proposed architecture and implementation approach will meet the security obligations of a highly sensitive government civil registration system, including data protection, secure integrations, identity management, and operational security controls. System Architecture – 8 points Future Expansion Plan – 3 points Interoperability and Integration Architecture – 4 points	
	Proposed development approach (Agile/iterative preferred) and quality assurance strategy as following: Admin, Monitoring and Reporting Portals-4 points, QA plan- 2 points, Capacity Building Plan- 2 points, Development Approach- 2 points.	10
	Feasibility of timeline and clear project milestones.	5
iii	Company Key Resources	15
	Appropriate technical resources with the right skills/expertise, qualifications (e.g certified developers) to deliver the outputs required; Key technical skills/expertise of Individual team members to be used to execute the assignment; Qualifications/level of education of key staff that will be assigned to this project, evidence of expertise/experience of each individual team member etc. The technical proposal should include the following: a) Technical Expertise and Skills of the team (12 points) The CVs of proposed team members, with the required qualification based on the required task. The CVs will be assessed against the depth and length of the experience and the strength of expertise and skills mentioned in this section. Relevant academic qualifications and certifications in information technology, cybersecurity, network infrastructure, or related fields will be necessary. Key qualifications and certifications of the team members will be evaluated and scored using the following criteria: Qualified Front End and Back End Developer/s = 4 points, Qualified Database Specialist/s = 4 points; Qualified UI/UX Specialist/s= 2 points; Qualified QA Specialist/s= 2 points. Certifications and qualifications are based on relevance as mentioned above. b) Expertise and Skills of the team leader (3 points) The CVs of proposed team leader/s with the required qualification based on the required task. The CVs will be assessed against the depth and length of the experience and the strength of expertise and skills mentioned in this section. Relevant academic qualifications and certifications in leading relevant technical projects will be required = 3 points.	15
	Total out of 60 (minimum passing score is 42)	60